




City of Austin

Office of Homeland Security and Emergency Management



Memorandum

To: Mayor and Council

From: Otis J. Latin, Sr., Director 
Homeland Security and Emergency Management (HSEM)

Date: December 7, 2015

Subject: 2015 Halloween Flood Long-Term Recovery

We continue to make significant progress in supporting recovery from the 2015 Halloween Flood. There are several key activities taking place this week.

Starting Tuesday, the Federal Emergency Management Agency and the State of Texas are opening two Disaster Recovery Centers (DRCs) in our area. These DRCs will enable flood victims to apply for State and Federal assistance. Additionally, they will allow flood victims who have questions about this assistance, to meet face-to-face with State and Federal staff.

These centers are located at:

Dove Springs Recreation Center
5801 Ainez Drive
Austin, TX 78744

Elroy Community Library
13512 FM 812
Del Valle, Texas 78617

They will operate according to the following schedule:

9a.m. – 6p.m. Monday – Friday
9a.m. – 2p.m. Saturday
Closed Sunday

As a reminder, flood victims may continue to contact FEMA directly. They should register online at www.DisasterAssistance.gov or via smartphone or web-enabled device at m.fema.gov. Applicants may also call 800-621-3362 or (TTY) 1-800-462-7585. FEMA outreach teams continue to work in the affected area to ensure that victims have the opportunity to register for Federal Assistance.

State and FEMA teams will arrive Wednesday to begin their assessment of damage to public (government) facilities. At this time there is no Presidential Declaration for Public Assistance. It continues to be unclear if the State of Texas and Travis County will meet the needed thresholds to qualify for this assistance.

Cc: Marc A. Ott, City Manager
Assistant City Managers
Chief of Staff